



# ARConnect

The Arkansas State Broadband Office

**Arkansas BEAD Program**

## Frequently Asked Questions Document 35

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**True-up Process Questions**

1. How will ARConnect handle locations that are identified as non-serviceable during the design phase of the project?  
[ARConnect will provide guidance on this at a later date.](#)

**EHCLPT Questions**

2. Will applicants be able to bid on locations that were carved out as part of the EHCLPT process?  
[No, ARConnect will conduct direct negotiations to serve those locations.](#)

**Preliminary Selectee Questions**

3. Can providers request permission to combine preliminarily selected bids in Tranche-3?  
[Yes. Applicants are encouraged to combine preliminarily selected bids within Tranche-3 following the same process as Tranches 1 and 2.](#)

[To submit a request, please email \[ARGrants@Mbakerintl.com\]\(mailto:ARGrants@Mbakerintl.com\) with the list of applications and CBGs you would like to combine. Please copy \[Broadband@Arkansas.gov\]\(mailto:Broadband@Arkansas.gov\) on the email as well.](#)

**Holistic Review Questions**

4. Is the Community or Partner Reference Letter for the Holistic Review the same as the Letter of Support from the application process?  
[No. The Reference Letter is not the same as the Letter of Support. Applicants asked to provide a Reference Letter under the Holistic Review process must send a letter from an entity who can speak to their organization's track record, reliability, and/or community presence.](#)

[Entities may include local governments, community anchor institutions, and/or community partners.](#)